	<p style="text-align: center;">Highways Committee 18th October 2011</p> <p style="text-align: center;">Report from the Head of Transportation</p>
For Action	Wards Affected: ALL
<p>Progress Report on 2011/12 Controlled Parking Zones (CPZ) programme.</p>	

1.0 Summary

1.1 This report advises the Committee of progress on the 2011/12 CPZ work programme.

2.0 Summary of recommendations

2.1 That Committee notes progress on the 2011/12 CPZ work programme as described within the report

2.2 That the Committee notes the objections received to zone MW review and agrees to retain the existing parking restrictions of Monday – Saturday, 8am-6.30pm.

3.0 Details

3.1 There a number of Controlled parking Zones (CPZs) within the Borough. From time to time there is a need to consider amending existing, or introducing new, CPZs. This undertaken only after public and statutory consultation has taken place.

3.2 Work is only undertaken on CPZ schemes within the CPZ work programme which is approved on an annual basis.

3.3 The 2011/12 CPZ work programme was approved by Highways Committee at their meeting on 23rd March 2011. Table 1 summarises the approved programme.

Table 1; 2011/12 approved CPZ works programme

Scheme	Ward	Estimated cost (£k)	Budget source
Completion of consultation, and implementation, if appropriate, of the extension of HY CPZ	Harlesden	25.0	Revenue
Consultation and implementation, if appropriate, of possible controlled parking in the Logan Road, College Road, Carlton Avenue East, Grasmere Avenue area east of Preston Road	Preston	25.0	Developer contribution
Consultation and implementation, if appropriate, of the extension of GA CPZ to include Anson Road, and Tracey, Henson and Gardiner Avenues	Mapesbury	30.0	Revenue
Implementation, if appropriate following review of statutory objections of changes to MW CPZ	Willesden Green, Mapesbury & Dudden Hill	5.0	Revenue
Consultation on, and implementation if appropriate, of controlled parking in the vicinity of the proposed Brent Civic Centre, Wembley	Tokington and Preston	100.0	Civic centre budget (planning obligation)
Consultation on, and implementation if appropriate, on the introduction of controlled parking in the area bounded by Ealing Road, Carlyon Road, Abbeydale Road and Queensbury Road.	Alperton	25.0	Developer contribution
Consultation on, and implementation if appropriate, on the introduction of controlled parking in the area south of Kingsbury Station (Valley Drive, Mersham Drive, Old Kenton Lane, Crundale Avenue etc)	Fryent	30.0	To be determined
Adjustment of signage in existing CPZs	Various	90.0	Revenue
Total (£k)		330.0	

Progress summary

- 3.4 Consultation on proposals to extend the existing HY CPZ has been completed and the proposals flowing from that work are within a report elsewhere on the agenda.
- 3.5 Consultation on the possible introduction of controlled parking in the Logan Road, College Road, Carlton Avenue East, Grasmere Avenue area east of Preston Road has not yet taken place. Work will not take place until there is certainty over the timing and extent of the developer contribution that is anticipated to meet the costs of consultation and the introduction of controls (if they are considered appropriate).
- 3.6 Consultation on the extension of GA CPZ to include Anson Road and Tracey, Henson & Gardiner Avenues is programmed to take place in November 2011 with a view to implementing the extension before April 2012 if the results of consultation are positive.

3.7 The MW CPZ has been operational since 2002 and operates from 8am-6.30pm, Monday to Saturday. In response to local concerns about changing parking patterns and needs inside and outside the zone a review of the operation of the zone was undertaken in November 2009. The review included a questionnaire seeking views on issues such as satisfaction, the hours & days of operation, the provision of parking space and arrangements for visitors. The results of the review were reported to the Head of Transportation and, under delegated powers, he agreed a recommendation (amongst others) to undertake statutory consultation on changing the days of operation of the MW zone from Monday to Saturday to Monday to Friday. A copy of the delegated authority is shown in appendix A of this report.

Subsequent to the Head of Transportation's decision, notification letters were sent to all affected residents/businesses in the area in January 2010. During the statutory consultation period a number of objections were received to the proposed amendment (the removal of parking restrictions on Saturdays). The objections were received from residents and Councillors.

The chief concern was that the MW zone is a relatively large zone which incorporates very different parking needs. For example, roads to the north of the zone are not likely to be heavily parked even on a Saturday, being some distance from shops or, like Kenneth, with a number of premises having off street parking. However there was concern that changing operational times to Monday – Friday would lead to severe parking problems (on Saturdays) for residents living closest to the Walm Lane / Willesden High Road shops as they will be competing for kerbside parking space with shoppers.

These concerns are similar in nature and content to a number of responses made during the public consultation. Officers have considered the concerns and are of the view that they are well founded, not likely to be withdrawn and, if the changes were to be introduced as originally envisaged there would be a demand for a further review of the CPZ (which could not be satisfied bearing in mind current restraints on the programme) in the near future.

Officers are of the view that there is no over-riding operational reason to amend MW CPZ so that it does not operate on Saturdays although it is appreciated that not to do so would disappoint a number of residents who live in roads with lower levels of parking pressure on Saturdays and would support a reduction in the days of operation.

It is therefore recommended that Members note the objections to the proposed amendment of the zone MW operational days from Monday – Saturday to Monday – Friday and instruct officers to retain the existing operational times of Monday – Saturday, 8am-6.30pm.

3.8 Consultation on the possible introduction of a new CPZ in the vicinity of the proposed Brent Civic Centre is programmed to take place during November and December 2011. Preliminary proposals have been developed and consultation arrangements are currently being finalised in consultation with the Civic Centre project team.

- 3.9 Consultation on the possible introduction of controlled parking in the area bounded by Ealing Road, Carlyon Avenue, Abbeydale Road and Queensbury Road has been delayed whilst preliminary proposals are being developed and in now anticipated to take place in late 2012.
- 3.10 Consultation on the possible introduction of controlled parking in the area south of Kinsbury Station (eg Valley Drive, Mersham Drive, Old Kenton Lane, Crundale Avenue) has been delayed whilst work to identify the extent and scale of local problems and a possible source of funding takes place.
- 3.11 Work on the adjustment and replacement of signage within a number of CPZs has taken place during 2011/12. This work has focussed on improving signage (and ensuring it is wholly consistent with existing Traffic Orders) in the C and W CPZs.

4.0 Financial Implications

- 4.1 There are no financial implications flowing from this report which is essentially an information item.
- 4.2 There will be a small saving (£3k approx.) from the decision not to progress changes to MW CPZ but this will be offset by an increase in the estimated cost of implementing the extension of HY CPZ.

5.0 Legal Implications

- 5.1 "Pay and display" and permit parking methods of parking control and parking prohibitions, (waiting and loading restrictions) associated with implementing the CPZs detailed, require the making of a Traffic Regulation Order under the Road Traffic Regulation Act 1984. The procedures to be adopted for making the actual Orders and any amendments thereto are set out in the Local Authorities' Traffic Orders (Procedure) (England and Wales) Regulations 1996.
- 5.2 The procedures require a period of statutory consultation, which means the authority, must properly consider any comments and objections to the schemes. If it fails to do this the implementation of the scheme would be unlawful and it would be impossible to enforce. If the process is not carried out properly the decision could be challenged by way of judicial review with the same result.
- 5.3 Members have authorised the Head of Transportation to commence the statutory consultation process in respect of certain schemes and to consider and reject objections or representations if he thinks that they are minor or vexatious. If following the statutory consultation process it is considered the schemes or any of them should go ahead then the Head of Transportation is authorised to implement the schemes. This means a further report will not be brought before the Committee prior to implementation of schemes in the programme if there are no objections or only minor objections which the Head of Transportation considers should be overruled.

6.0 Diversity Implications

6.1 There are no significant diversity implications associated with the proposals set out within this report.

7.0 Staffing/Accommodation Implications

There are no staffing or accommodation implications arising from the issues set out in this report.

8.0 Environmental Implications

8.1 The implementation of CPZ schemes is in line with Government guidelines and policy relating to integrated transport policy and road traffic restraint. The CPZ will enhance the local environment by removing commuter parking and the wider environment by discouraging certain car journeys.

Background Papers

L.B. Brent Parking Strategy (2002)

A New Deal for Transport: Better for Everyone (DETR)

Traffic Management and Parking Guidance for London (GOL)

Any person wishing to inspect the above papers should contact Transportation Service Unit, Brent House, 349 High Road, Wembley, Middlesex HA9 6BZ, Telephone: 020 8937 5124

Contact Officers

Hossein AmirHosseini, Team Leader – Design 020 8937 5188

Tim Jackson, Head of Transportation – 020 8937 5151

Appendix A

Delegated Authority report MW review

AMENDMENT TO PARKING CONTROLS

LOCATION: CONTROLLED PARKING ZONE MW

To Tim Jackson – Head of Transportation

From Brenda Skews - Traffic Management

Date 8th January 2010

1.AUTHORITY TO MAKE A DECISION

At the November 2009 Highways Committee, the Committee agreed to delegate authority to decide on this scheme to the Head of Transportation.

2.BACKGROUND AND PROPOSAL

2.1 MW controlled parking zone has been operational since 2002 and operates from 8am – 6.30pm, Monday to Saturday.

2.2 The extent of the CPZ is shown on the drawing in Appendix 1. The CPZ comprises roads of predominantly residential properties but does include Willesden Green Station, retail premises on Walm Lane and is relatively close to the Cricklewood Broadway shopping area.

Aside from a small uncontrolled area to the north-west, the CPZ is surrounded by other CPZ's. To the North the zones operate from 10am – 9pm, Monday to Saturday. To the East the zone (MA) operates 10am -3pm, Monday – Friday. To the West the CPZ's operate 8.30am – 6.30pm, Monday to Friday.

2.3 In response to local concerns about changing parking patterns and needs inside and outside the zone a review of the operation of the zone has been undertaken. The review comprised a questionnaire seeking views on issues such as: satisfaction with the hours and days of operation, the provision of parking space and arrangements for visitors.

In response to specific concerns about the existence of 3 particular (parts of) roads within the MW CPZ, residents of those roads were consulted as to which CPZ they would like to live within.

3. CONSULTATION RESULTS

3.1 Consultation took place between 29th September and 27th November 2009. Initially the consultation was due to close on the 21st October but the period was extended to take account of the impact of the Autumn 2009 postal strike.

The consultation documentation is shown at Appendix 1. All residents and businesses within the existing MW CPZ were consulted. Willesden Green and Mapesbury Ward Members were included in the consultation.

An analysis of the results of the consultation results is provided at Appendix 2.

Tra-man\S&D\T9827\Correspondence

4. DISCUSSION

4.1 The (19.7%) response rate is relatively poor for a CPZ review, despite efforts to encourage participation and ensure that the response rate was not negatively impacted by the postal strike.

The responses indicate:

- a general level of satisfaction within the CPZ overall(around 65% very or fairly satisfied)
- a level of dissatisfaction with the level of enforcement (around 51% fairly or very dissatisfied)
- a general satisfaction with permit arrangements (around 62% very or fairly satisfied)

4.2 The responses indicate that there is general support for a change in operational days from Monday – Saturday to Monday to Friday (i.e. cessation of controls on Saturdays). Overall the majority(57%) of respondents supported this reduction in days of operation. Additionally in the majority of roads the majority of respondents supported this change.

4.3 The responses illustrate that there is no consensus around changing operational times. Of the responses to question 2 (on hours of operation) 38% supported retaining the status quo whilst 7% supported a "later start – later finish" (10am – 9pm) arrangements and 40% a "later start – earlier finish" (10am – 3pm) arrangement.

Although a narrow (2%) majority of respondents supported the "later start – earlier finish" times, consistent with CPZ MA (to the east), the majority of roads were in favour of retaining the status quo.

Additionally a number (around 5%) of respondents suggested alternative operational times. A variety of times were suggested but generally these were balanced between respondents that supported broadly daytime hours and those that favoured a later start.

4.4 The majority of respondents stated that it was difficult (63% found it fairly or very difficult) for visitors to park. It is not wholly clear how the respondents have come to this decision although the current times of operation will have impacted the lifestyle of residents and their visitors and hence their responses. Nevertheless it is proposed to make minor changes to controls which would have the general affect of increasing kerbside parking spaces and improving provision for all road users, including visitors.

4.5 The responses to question 8 indicate that, although there was a relatively low response rate (14%) the majority (41%) of respondents within parts of Walm Lane, St. Gabriels Road and Teignmouth Road including Lydford Road between Teignmouth Road and Walm Lane indicated that they would prefer to remain within MW CPZ rather than in the adjacent MA zone.

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5. SUMMARY

5.1 There has been a relatively low response rate to this review which may suggest, consistent with the responses to question 1, that residents and businesses are broadly satisfied with the zone.

5.2 The results of the consultation do not indicate a clear consensus of support for changing the operational times. As a consequence, and recognising the low response rate, officers could not support changing the operational times at this time. This will mean that the operational times will be consistent with the zones to the west rather than those to the east and north and may result in a continuation of boundary / displacement issues between those zones. Nevertheless there is insufficient evidence of consensus for change.

5.3 The results of the consultation do indicate a reasonable level of support for changing the days of operation to Monday – Friday. Accordingly officers recommend changing the days of operation. This may lead to boundary / displacement issues on roads close to the northern boundary but there is evidence of a consensus for change.

5.4 The results of the consultation indicate support amongst respondents from parts of Walm Lane, St. Gabriels Road and Teignmouth Road including Lydford Road between Teignmouth Road and Walm Lane to remain within CPZ MW. Officers therefore recommend that there is no change of boundaries between the two zones.

5.5 The changes outlined are not expected to impact on residents perceptions around enforcement. However the results of the consultation will be shared with the service responsible for parking enforcement (Streetcare) so as to inform future changes in enforcement approach and operations.

6. RECOMMENDATION

The Head of Transportation is recommended to (i) approve the advertising of the Traffic Management Order necessary to:

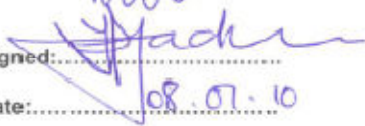
1. Change the days of operation of Zone MW from Monday to Saturday to Monday to Friday.
2. That the sections of Walm Lane, St Gabriels Road and Teignmouth Road including Lydford Road between Teignmouth Road and Walm Lane remain in Zone MW.
3. To make minor changes to the existing restrictions to improve safety and parking capacity.
4. That numbers 2 to 16 and 1 to 23 High Road, Willesden are eligible for permits for zone MW.

(ii) subject to the proper consideration of any representations subsequently received, implement the changes described.

APPENDICES

- 1. A copy of the Consultation document and Questionnaire
- 2. Consultation Results

AGREED / REJECTED

Signed: 

Date: 08.07.10

Tim Jackson
HEAD OF TRANSPORTATION

Tra-tnan\S&D\TP827\Correspondence

September 2009



Public Consultation

Review of Controlled Parking Zone MW

Dear Resident / Business,

Zone MW Controlled Parking Zone Review – Consultation Leaflet

You will be aware that the controlled parking zone which is in operation in your area was introduced in 2002 following successful consultations with the local community. The scheme was implemented to:

- Remove commuter and long-term non-residential parking from the area,
- Improve road safety by removing obstructive parking from junctions,
- To reduce the level of traffic in the area by regulating parking on-street, and
- To attract more customers to the businesses – by allowing greater turnover of the parking spaces.

You are now invited to give us your views on how you think the CPZ is operating and on how the scheme could be improved by filling in the enclosed questionnaire. Issues which have prompted reviews of CPZ's elsewhere in the borough are, for example, the CPZ operational days and hours, insufficient permit holder or 'pay & display' bays and excessive lengths of 'yellow line' restrictions. You may wish to comment on these or any other issues which are of concern to you.

Zone MW Sections of Walm Lane, St Gabriel's Road and Teignmouth Road including Lydford Road between Teignmouth Road and Walm Lane.

Residents in zone MW sections, (as highlighted on drawing overleaf) of Walm Lane, St Gabriel's Road and Teignmouth Road have in the past asked to be included in the MA zone with the timing of Monday – Friday, 10am – 3pm.

Please ensure that only residents from the above sections of streets mentioned answer [Question 8](#) in order for an informed decision to be made on whether you would still like to be included in zone MA or remain in zone MW.

The result of the consultation along with officers' recommendations will be reported to the November 2009 Highways Committee meeting for a decision. Once a decision is made you will be informed accordingly.

Please see the back of this document for further details on how to respond to this consultation.

Tim Jackson
Head of Transportation

We are consulting residents / businesses in this area



Your views are important to us

Please complete the enclosed questionnaire and return it in the **FREEPOST** envelope provided to London Borough of Brent, Transportation Service Unit, Brent House, 349-357 High Road, Wembley, Middlesex, HA9 6BZ.

Only the questionnaire issued by the Council should be used to respond to this consultation and no photocopies or other material will be considered.

Your response is protected as required by the Data Protection Act and cannot be identified.

All properties within the consultation area shown on the plan, Local and Statutory Groups, Emergency Services and Ward Councilors are being consulted.

If you would like further information please contact:


Brenda Skeews
Senior Traffic Engineer
Policy and Design
London Borough of Brent
Tel: 020 8937 5189

Technical Support
Policy and Design
London Borough of Brent
Tel: 020 8937 5185

**If you require this document in larger print please telephone
0208 937 5132 / 5185**



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	<p>Questionnaire Controlled Parking Zone MW Please complete and return</p>
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Dear Sir or Madam,

Your views are important to us – please therefore take the time to read and respond

The information you provide will be treated confidentially and will be used solely by the London Borough of Brent. Please complete this questionnaire and return it in the **FREEPOST** envelope enclosed, to reach us by **21st October 2009**. Alternatively, post it to **London Borough of Brent, Transportation Service Unit, Brent House, 349-357 High Road, Wembley, Middlesex, HA9 6BZ**.

Consultation results will be available on our website. Please go to www.brent.gov.uk/consultation. Results will be available within 1 month of the November 2009 Highways Committee meeting.

Only one reply per household or business will be accepted.

**If you require this document in larger print please
telephone 0208 937 5132 or 5185**



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Question 1
<p>How satisfied are you with the CPZ overall?</p> <p>Very satisfied <input type="checkbox"/> Fairly satisfied <input type="checkbox"/> Fairly dissatisfied <input type="checkbox"/> Very dissatisfied <input type="checkbox"/> Don't know <input type="checkbox"/></p>
Question 2
<p>What would you like the CPZ operational hours to be?</p> <p>Remain unchanged <input type="checkbox"/> 10.00am – 9.00 pm <input type="checkbox"/> 10.00am – 3.00pm <input type="checkbox"/> Your preferred hours of restriction:</p>
Question 3
<p>What would you like the CPZ operational days to be?</p> <p>Remain unchanged <input type="checkbox"/> Monday - Friday <input type="checkbox"/> Monday - Sunday <input type="checkbox"/></p>
Question 4
<p>Do you think enough parking spaces have been provided for?</p> <p>Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know <input type="checkbox"/></p>
Question 5
<p>If you have visitors, how easy is it for them to park?</p> <p>Very easy <input type="checkbox"/> Fairly easy <input type="checkbox"/> Fairly difficult <input type="checkbox"/> Very difficult <input type="checkbox"/> Don't know <input type="checkbox"/></p>
Question 6
<p>How satisfied are you with the current level of parking enforcement?</p> <p>Very satisfied <input type="checkbox"/> Fairly satisfied <input type="checkbox"/> Fairly dissatisfied <input type="checkbox"/> Very dissatisfied <input type="checkbox"/> Don't know <input type="checkbox"/></p>
Question 7
<p>How satisfied are you with the arrangements for getting permits?</p> <p>Very satisfied <input type="checkbox"/> Fairly satisfied <input type="checkbox"/> Fairly dissatisfied <input type="checkbox"/> Very dissatisfied <input type="checkbox"/> Don't know <input type="checkbox"/></p>
Question 8 - Zone MW Sections of Walm Lane, St Gabriel's Road and Teignmouth Road including Lydford Road between Teignmouth Road and Walm Lane.
<p>Would you like to remain in Zone MW or be included in Zone MA?</p> <p>Remain in Zone MW <input type="checkbox"/> Change to Zone MA <input type="checkbox"/></p>
<p>Thank you for taking the time to complete this questionnaire. If you have any further comments please use a separate sheet of paper.</p>



Equalities Monitoring Questionnaire

Brent Council is committed to ensuring that the services it provides meet the needs and requirements of all sections of the community. It is not compulsory to provide the information we are asking for but you will be helping us to meet this commitment and tailor our services to the needs of Brent's community, if you do so.

Any information given will be processed, in accordance with the Data Protection Act 1998 and therefore information which can identify you will not be published or passed to any third party.

We would appreciate your help by completing the following questionnaire and returning it to: Transportation Service Unit, Brent House, 345-357 High Road, Wembley, Middlesex, HA9 6EZ.

1) Your first and last name:

2) Your address:

3) What is your ethnic group? (Please tick the relevant box)

Asian or Asian British	Black or Black British	Chinese or other ethnic group
<input type="checkbox"/> Indian <input type="checkbox"/> Pakistani <input type="checkbox"/> Bangladeshi <input type="checkbox"/> Any other Asian background e.g. African Asian Sinhalese Sri Lankan Tamil Nepali	<input type="checkbox"/> Caribbean <input type="checkbox"/> African	<input type="checkbox"/> Chinese <input type="checkbox"/> Any other ethnic group e.g. Kurdish Afghan Iraqi
White	Mixed Race / Dual Heritage	
<input type="checkbox"/> British <input type="checkbox"/> Irish <input type="checkbox"/> Any other White background e.g. Gypsy/Roma Albanian Croatian Polish	<input type="checkbox"/> White/Black Caribbean <input type="checkbox"/> White/Black African <input type="checkbox"/> White/Asian <input type="checkbox"/> Any other mixed background	

4) Do you consider yourself to be a disabled person? No Yes - If 'Yes', please indicate the nature of your disability, by ticking the appropriate box below:

- Mobility difficulties (includes people who use wheelchairs)
- Sensory impairments (these include sight, hearing and speech impairments)
- Respiratory difficulties
- Other

5) What is your gender? Female Male

6) To which age group do you belong?

- 15-24 25-44 45-54 55-64 65-74 75-84 85+

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Translation Request

<p>If you have difficulty understanding this in English, please contact the One-Stop Shop at the Town Hall, Forty Lane, Wembley, Monday to Friday 9am to 5pm Telephone: 020 8937 5185/5132</p>	<p>ENGLISH</p>
<p>செய்தல் கடினமாக இருக்கிறது என்றால், தயவுசெய்து ஒரு-சுற்று கடை, ஊராட்சி அலுவலகம், ஃபர்டி லேன், வெம்பிளே, செவ்வாய் முதல் வியாழன் வரை காலை 9 மணி முதல் மாலை 5 மணி வரையில் தொடர்பு கொள்ளுங்கள். தொலைபேசி: 020 8937 5185/5132</p>	<p>TAMIL</p>
<p>إذا كنت تجد صعوبة في فهم هذا الوثيقة باللغة الإنجليزية يرجى الاتصال مع وان سلوب شوب في دار البلدية على عنوان: One-Stop Shop at the Town Hall, Forty Lane, Wembley، من بين الساعة 9 صباحاً و 5 مساءً بعد الظهر أيام الاثنين إلى الجمعة على هاتف 020 8937 5185/5132</p>	<p>ARABIC</p>
<p>Nëse keni vështirësi të kuptoni këtë në Anglisht, ju lutemi kontaktoni Ore-Stop Shop në adresën Town Hall, Forty Lane, Wembley, nga e Hëna deri të Premten në orarin 9parrditë - 5pasdite, Telefoni 020 8937 5185/5132</p>	<p>ALBANIAN</p>
<p>Jeżeli macie Państwo problemy ze zrozumieniem tej informacji w języku angielskim, prosimy o kontakt z One-Stop Shop, jaki mieści się pod adresem Town Hall, Forty Lane, Wembley, od poniedziałku do piątku, w godz. od 9.00 do 17.00, numer telefonu: 020 8937 5185/5132</p>	<p>POLISH</p>
<p>I hekkii aad dhib kale kulentii in aad tani ku fahanto luqada Ingiriisida, fadlan la xidhiidh xafiiska One-Stop Shop ee ku yaala Town Hall, Forty Lane, Wembley Isniinta ilaa Jimcaha Ska subaxnimo ilaa Sta galabnimo. Telefoon 020 8937 5185/5132</p>	<p>SOMALI</p>
<p>જો તમને આ ઊંચિય અર્થમાં સમજાવામાં મુશ્કેલી પડતી હોય તો, કૃપા કરી વન સ્ટોપ શોપનો (One-Stop Shop), Town Hall, Forty Lane, Wembley માં સોમવાર થી શુક્રવાર સવારના 9 થી સાંજના 5 માં સંપર્ક કરો. ટેલિફોન: 020 8937 5185/5132</p>	<p>GUJARATI</p>
<p>اگر آپ کو کھتے ہیں کہ آسٹریا کے ممبرانی ٹاؤن ہال میں 'ہن-اسٹاپ شاپ' سے رابطہ کریں، جس کا پتہ ہے: Forty Lane, Wembley، فون نمبر: 020 8937 5185/5132، تو یہ سب سے کامیاب ہے۔</p>	<p>URDU</p>
<p>જો તમને એ વી વાં થઈ શકે છે કે તમને આ અર્થમાં સમજાવામાં મુશ્કેલી પડતી હોય તો, કૃપા કરી વન સ્ટોપ શોપનો (One-Stop Shop), Town Hall, Forty Lane, Wembley માં સોમવાર થી શુક્રવાર સવારના 9 થી સાંજના 5 માં સંપર્ક કરો. ટેલિફોન: 020 8937 5185/5132</p>	<p>HINDI</p>
<p>ਜੇ ਤੁਹਾਨੂੰ ਅੰਗਰੇਜ਼ੀ ਸਮਝਣ ਵਿੱਚ ਮੁਸ਼ਕਲ ਆ ਰਹੀ ਹੈ ਤਾਂ ਟਾਊਨ ਹਾਲ ਫੋਰਟੀ ਲੇਨ ਵੇਮਬਲੀ ਵੱਲ ਸੰਪਰਕ ਕਰੋ। ਟਾਊਨ ਹਾਲ ਸੈਂਟਰ ਤੋਂ ਸ਼ੁਕਰਵਾਰ ਸਵੇਰੇ 9 ਵਜੇ ਤੋਂ ਸ਼ਾਮ 5 ਵਜੇ ਤੱਕ ਸੰਪਰਕ ਕਰਨ ਦੀ ਗੁਆ ਗਏ। ਟੈਲੀਫੋਨ 020 8937 5185/5132</p>	<p>PUNJABI</p>

Tra-man\S&D\T7827\Correspondence

9am – 6.30pm	10am – 12pm x 2 residents
9am – 6pm	10am – 6pm x 2 residents
8am – 10am & 4pm – 7pm	11am – 3pm
10am – 5pm x 2 residents	10am – 2.45pm
24 hours	

Q3. What would you like the CPZ operational days to be?

Remain Unchanged	Monday - Friday	Monday - Sunday
170	312	54
30.8%	66.6%	9.8%

Q4. Do you think enough parking space have been provided?

Yes	No	Don't Know
246	217	75
44.6%	39.3%	13.6%

Q5. If you have visitors, how easy is it for them to park?

Very Easy	Fairly Easy	Fairly Difficult	Very Difficult	Don't Know
4	67	223	122	24
0.7%	12%	40.5%	22%	4.3%

Q6. How satisfied are you with the current level of parking enforcement?

Very Satisfied	Fairly Satisfied	Fairly Dissatisfied	Very Dissatisfied	Don't Know
24	120	213	75	61
4.4%	21.8%	38.6%	13.2%	11%

Q7. How satisfied are you with the arrangements for parking permits?

Very Satisfied	Fairly Satisfied	Fairly Dissatisfied	Very Dissatisfied	Don't know
138	205	58	65	44
25%	37.2%	10.5%	11.8%	8%

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Q8. Zone MW Sections of Walm Lane, St. Gabriels Road and Teignmouth Road including Lydford Road between Teignmouth Road and Walm Lane. Would you like to remain in Zone MW or to be included in Zone MA?

Questionnaires sent to above area	616	71.0%
Questionnaires Received	87	14.1%
Remain in Zone MW	36	41%
Change to Zone MA	27	31.3%